

# **Sales & Customer Service Representative French speaking**

For the further development of our French online shop CHRshop.fr, we are looking for an enthusiastic Customer Service Representative. In this role, you will be responsible for handle pre- an after sales requests from our French customers.

## **What will you be doing?**

- Make our customers happy - every day - by supporting them on the phone, via chat and email across a broad range of topics:
- Providing pre-sales orientation
- Preparing offers
- After sales service such as arranging on-site installations, warranty and maintenance cases
- Play an active role in developing the French shop and its product offering

## **What do we ask of you?**

- Experienced in a customer service, sales or similar role
- Excellent French skills (spoken / written)
- Strong communication and social skills
- Independent and proactive work attitude, solution-oriented
- Highly level of personal accountability
- Hands-on, down-to-earth, getting-things-done mentality

## **What do you get from us?**

- A motivated and ambitious team in a learning environment
- International, young, and dynamic people
- Regular team events
- Possibility to challenge yourself and evolve
- Hybrid work
- Participation in a pension plan
- Travel reimbursement of 0,21EUR/km

## **You're excited about this job, now what?**

If you recognize yourself in this position and are up for the challenge, we would like to invite you to contact us, send us your resume and let's have a chat!

## **Who are we?**

JUMA International B.V. is a dynamic, healthy B2B e-commerce company for professional kitchen equipment and merchandise. Founded in 2013 in Wormerveer/NL, we are the market leader in the Netherlands and expanding into France and Germany We are proud to have secured the Takkt AG Group as an investor (2019), hence we offer you a great environment to grow and develop your professional career.

Job Type: Full-time

Salary: €2,000.00 - €2,300.00 per month

Work Location: Hybrid remote in 1521 RR Wormerveer