

Rowlett

Bean to Cup Coffee Machine

Instruction manual







**Model • Model • Modèle • Modell • Modello • Modelo
GM947**

Safety Instructions



Read carefully and keep for future reference. When transferring the appliance to someone else, ensure the manual is delivered at the same time. This appliance must only be used in accordance with these instructions and by persons competent to do so.

Before use, please confirm that all installation, setup and trial operations have been completed. Rowlett is not liable for any personal injury or property damage due to improper use of the appliance. Follow all instructions, safety precautions and warnings.

	An act that must be banned, otherwise it may cause damage to the product or endanger the user's safety.
	Anything with this mark is related to the safe use of the product and the user's personal safety. It must be operated in strict accordance with the requirements, otherwise it may cause damage to the product or endanger the user's life.
	Anything with this mark means that the user must pay attention to, otherwise it may lead to scalds or burns.
	Anything with this mark means that the user must pay attention to, otherwise it will cause damage to the product or other losses due to improper operation.



Danger of burns

- DO NOT touch hot surfaces and beware of escaping steam or hot beverage.
- When making coffee with milk, first make sure that the milk tube is properly fixed into the milk container to prevent being burned by hot steam.



Caution: Use under the following conditions

- ONLY use fresh water with this appliance.
- For indoor use only and avoid direct sunlight.
- Ensure the power cord never touches hot steam or liquids coming from the discharge outlets.



Prohibited

- It is prohibited to make a modification in any way as it may cause fire, electric shock or malfunctions.
- DO NOT use outdoors or under extremely cold conditions. Freezing up of the unit may pose a safety hazard. Ambient temperature: 5°C~35°C
- NO water ingress! DO NOT immerse in water or clean with jet/pressure washers.
- Never use accessories which are not recommended by the manufacturer. They could pose a safety risk to the user and might damage the appliance. Only use original parts and accessories.



Warning

- Position on a flat, stable surface.
- A service agent/qualified technician should carry out installation and any repairs if required. Do not remove any components on this product.
- Consult Local and National Standards to comply with the following:
 - Health and Safety at Work Legislation
 - BS EN Codes of Practice
 - Fire Precautions
 - IEE Wiring Regulations
 - Building Regulations
- No parts are dishwasher safe!
- Always switch off and disconnect the power supply to the appliance before cleaning or maintenance.
- In case of a malfunction, immediately turn off and disconnect the power supply. Never use a damaged appliance.

- This appliance can be used by persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and if they understand the hazards involved.
- This appliance can be used by children aged from 8 years and above if they have been given supervision or instruction concerning use of the appliance in a safe way and if they understand the hazards involved.
- Cleaning and user maintenance shall not be made by children.
- Keep the appliance and its cord out of reach of children aged less than 8 years.
- Children shall not play with the appliance.
- This appliance is intended to be used in household and similar applications such as:
 - staff kitchen areas in shops, offices and other working environments;
 - farm houses;
 - by clients in hotels, motels and other residential type environments;
 - bed and breakfast type environments.
- Keep all packaging away from children. Dispose of the packaging in accordance to the regulations of local authorities.
- If the power cord is damaged, it must be replaced by a Rowlett agent or a recommended qualified technician in order to avoid a hazard.
- Rowlett recommend that this appliance should be periodically tested (at least annually) by a Competent Person. Testing should include, but not be limited to: Visual Inspection, Polarity Test, Earth Continuity, Insulation Continuity and Functional Testing.

- Rowlett recommend that this appliance is connected to a circuit protected by an appropriate RCD (Residual Current Device).

Introduction

This appliance is intended to make coffee, hot water and hot milk only. The manufacturer is not liable for any damage caused by any other use of the appliance.

If the appliance is not to be used for a long period (more than 3 days), Rowlett recommends using up the coffee beans remaining in the machine to avoid dampness and possible blockage of the grinding system.

Pack Contents

The following is included:

- Coffee machine
- Instruction manual

Rowlett prides itself on quality and service, ensuring that at the time of unpacking the contents are supplied fully functional and free of damage.

Should you find any damage as a result of transit, please contact your Rowlett dealer immediately.

Installation



Warning

The appliance should be disconnected from the power supply during installation.

The appliance should not be left unattended during use.

The appliance will become hot so must be placed on a suitable heat and steam resistant surface. It is not suitable for polished wood surfaces.

Maintain a minimum distance of 30cm on the top, 6cm between the appliance and walls or other objects for ventilation.

NO water ingress. Do not place the unit where a water jet could be used.

Waste water discharge

Remove the appliance from the packaging. Make sure that all protective plastic film and plastic coatings are thoroughly removed from all surfaces.

- Waste water can be discharged via the waste water tank on the front.

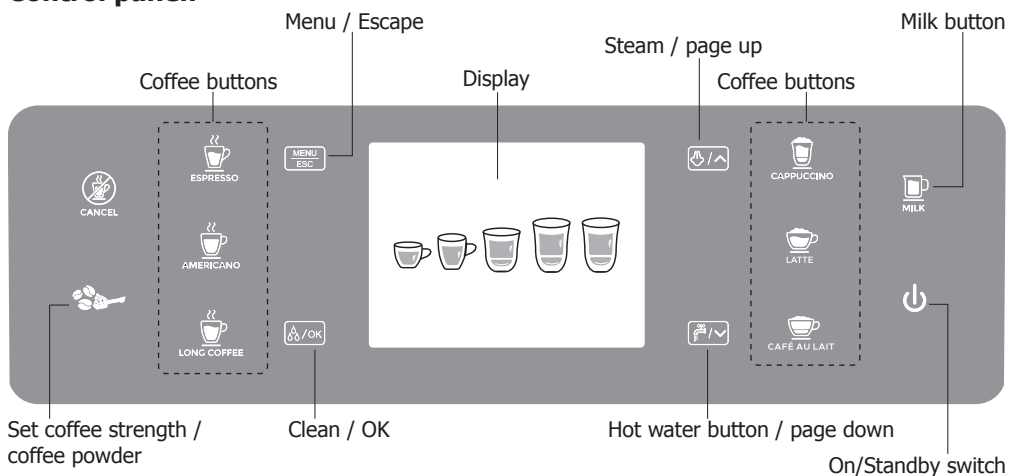
Water supply

- ONLY add fresh water into the water tank.

Knowing the appliance



Control panel:

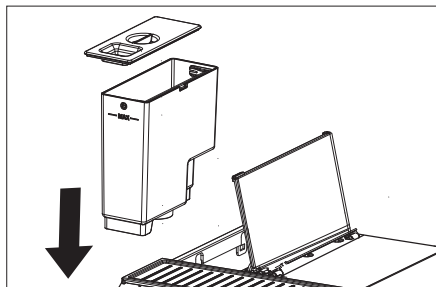


First time use

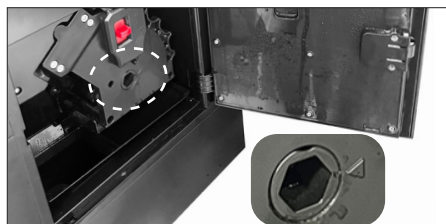
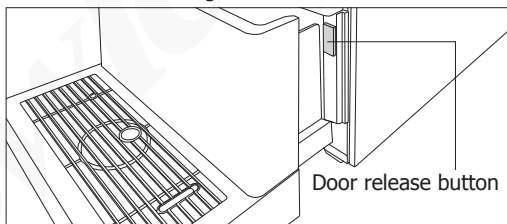
Tip: Before leaving the factory, the appliance will be tested so it is normal to have a little ground coffee in the machine. We guarantee the machine is brand new.

Rowlett recommend that the appliance is cleaned out before using for the first time, or if the appliance has been sat unused for an extended period of time. For details, refer to section "Cleaning, care & maintenance".

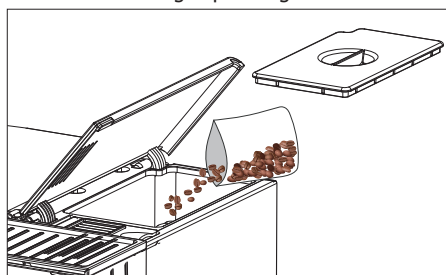
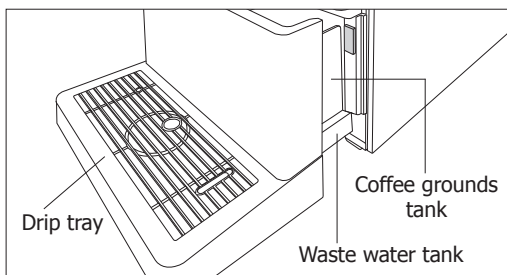
1. **Adding fresh water:** Remove the water tank and fill to the MAX level line then put it back into the machine.




2. **Locating the Brewing Unit Core:** Press the release button to open the door. Check the brewing unit core has been reset to the original position (arrow pointing to the triangle point), then push inside the brewing unit core until it is clicked into place. Close the door.



3. Install the coffee grounds tank and drip tray consecutively on the waste water tank, then push the waste water tank into the appliance.
4. Add coffee beans into the coffee bean tank.
5. Place a cup under the discharge outlets and adjust the height of the discharge unit to avoid hot beverage splashing.

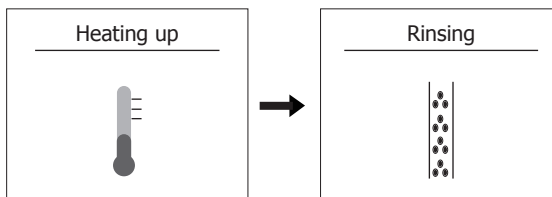


6. Turning on:

- Connect the appliance to a suitable power supply.
- Set the power switch (on the back) to "I" position.
- Press  button on the control panel. The display lights up then shows the welcome screen.



7. The appliance will start to preheat, then switch to rinsing automatically.
- Tip: If coffee with milk has been made, the machine will remind you to clean the milk container. For details, refer to the section "Milk foam system quick rinse".



8. After the initial preheating and rinsing, the homepage will be shown. The appliance is now ready for normal use.



Caution


When using for the first time, the appliance may emit louder noise than normal as the water supply pipeline is empty. When the pipeline is refilled, the noise will drop. The noise level will reduce to normal after making 3 to 4 cups of coffee.

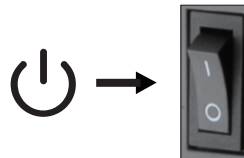


Danger of
scalds

Each time the appliance is switched on, it will automatically run preheating and rinsing. This process cannot be interrupted and the machine can only be used after finishing the cycle. During preheating and rinsing, hot water will come from the outlets then flow into the waste water tank. Take caution of the splashing hot water.

9. Turning off:

- Press  button.
- The machine will run the system rinsing to clean the pipeline. (**Tip:** If coffee with milk has been made, the machine will remind you to clean the milk container. For details, refer to the section "Milk foam system quick rinse".)
- After system cleaning done, the display turns off.
- Set the power switch to "O" position. If the machine is not to be used for an extended period, disconnect it from the power supply.



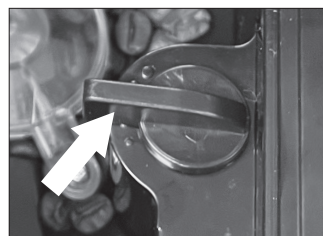
Caution: To avoid damage, DO NOT turn off the power switch before the system cleaning is completed or while the appliance is running.

Adjusting the thickness of coffee beans

The factory thickness setting is middle grade which is suitable for medium roasted coffee beans.

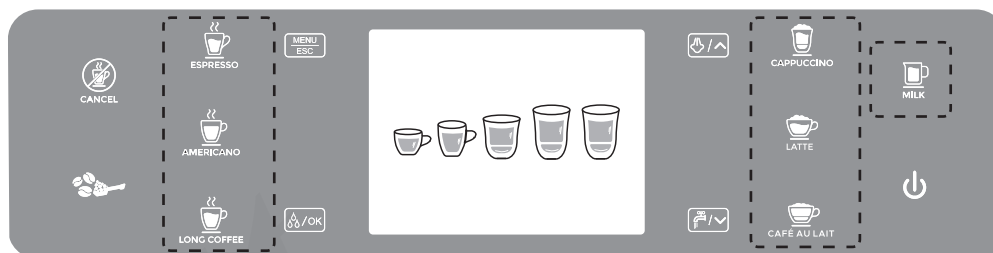
The grinding regulator system is in the coffee bean tank. If to adjust, remove the cover first.

- If the coffee is delivered too fast or too weak, it means the ground coffee powder is too coarse. When the grinder is running, adjust the dial counter-clockwise until the desired effect is achieved.
- If the coffee is delivered too slow or strong, it means the ground coffee powder is too fine. When the grinder is running, adjust the dial clockwise until the desired effect is achieved.



Making coffee

When in homepage, press the desired beverage button to start.



An example of making a cup of Espresso from coffee beans:

1. Place a cup under the discharge outlets.
2. Press button repeatedly to set the coffee strength.
3. Press the "Espresso" button. Coffee making starts automatically. (If desired, you can press the "CANCEL" button to cancel the process.)
4. A cup of Espresso will be dispensed automatically. Afterwards, the appliance returns to the homepage.

	Light coffee
	Standard coffee
	Strong coffee

Tips for Making Hotter Coffee:

- Press /OK to run a cleaning cycle before making coffee.
- Wash the coffee cup with hot water to make it warm (use hot water function).
- Set the coffee temperature to a higher setting.

Caution:

- If the coffee flows drop by drop, not strong enough or not rich in aroma, or too cool or hot, refer to the section "Troubleshooting" for solutions.
- During operations, various warning messages will be displayed. Refer to the section "Prompt Message" for details.

An example of making a cup of Espresso from coffee powder:


1. Place a cup under the discharge outlets.
2. Press button to select coffee powder mode.
 will light up on the display.
3. Press the "ESPRESSO" button. The display will show "Add ground coffee and press OK".
4. Add 1 scoop of coffee powder into the powder tank and press /OK.
5. A cup of Espresso will be dispensed automatically.





- **Note: DO NOT add coffee powder when the appliance is switched off, this may cause the dispersed powder soiling the inside causing damage to the appliance.**
- **Only add one scoop of coffee powder at a time!**

Making coffee with milk

An example of making Cappuccino:

1. Add milk into the milk container between the MIN and MAX line.
2. Attach the milk frother to the container then insert into the appliance.
3. Rotate the milk froth dial to  position.

Dial Position	Description	Recommended beverage
	No milk froth	Hot milk, Latte coffee
	Richest milk froth	Café Au Lait, Cappuccino



4. Place a cup under the discharge outlets.
5. Press the "CAPPUCCINO" button. Milk frothing and Coffee making will start automatically and will flow consecutively in to the cup.





Caution:

- To make a rich milk froth, please use refrigerated whole milk (about 5°C).
- To avoid the occurrence of too much/little milk froth, after making coffee containing milk, ensure to rinse the milk froth system. For details, refer to the section "Cleaning the milk container after each use" as stated below.

Cleaning the milk container after each use




It is recommended to clean the milk container once operation is finished and likely to have a period of inactivity.

Warning: During cleaning, steam may come out from the outlets. Do not put your hand on the outlets to avoid burns.

1. **Removing the milk frother:** Press down the release button 1 and remove the whole milk frother, then press down the release button 2 to separate the milk frother from the container.
2. Clean the milk container and milk tube with clean water, then add fresh water to the container. Cover the container with milk frother and install back on the appliance.
3. Place a cup under the milk outlet.
4. Rotate the milk froth dial to  and press  /  button. On the pop-up screen, select "YES" then press  / **OK** to start.

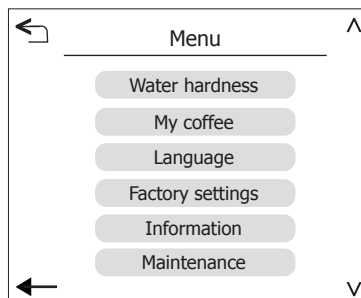
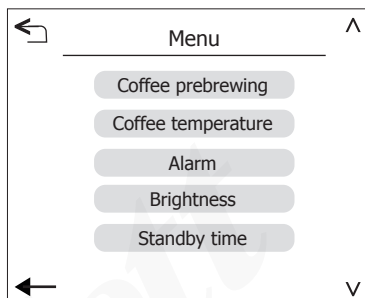
Clean the milk jug
YES
NO



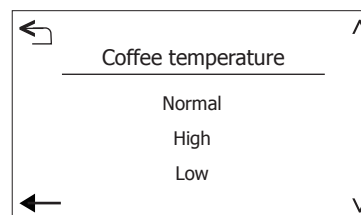
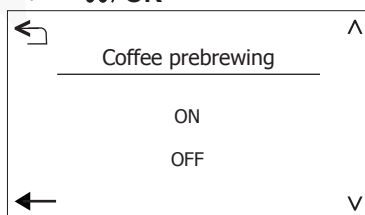
6. When cleaning is done, rotate the Milk froth dial to  and press  /  button again to clean the milk line. The appliance returns to the homepage automatically.

Menu setup

When in homepage, press $\frac{\text{MENU}}{\text{ESC}}$ on the control panel to enter the Menu page. Press \leftarrow/\wedge or \rightarrow/\vee to go to the desired item and press OK to set up. To exit, press $\frac{\text{MENU}}{\text{ESC}}$.



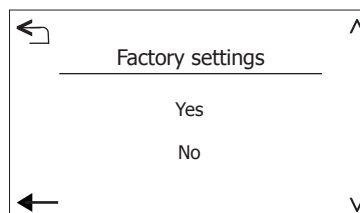
1. **Coffee prebrewing:** For better tasting coffee the default setting for Coffee prebrewing is switched on (When "ON" is illuminated). If not desired, press \leftarrow/\wedge or \rightarrow/\vee to select "OFF" then press OK to deactivate.
2. **Coffee temperature:** Press \leftarrow/\wedge or \rightarrow/\vee to go to the desired setting and press OK to confirm and return to the previous page.



3. **Audible alarm:** When in an abnormal state, the appliance will beep and show the alarm screen. The default setting is "ON". If not desired, just press \leftarrow/\wedge or \rightarrow/\vee to select "OFF" then press OK to deactivate.
4. **Brightness setting:** Select from Normal, High, Low
5. **Standby time:** After an automatic cleaning, if the appliance is not to be used for a period of time (60 minutes by default), it will automatically enter standby. Options to select: 30min, 60min, 2h, 4h
6. **Water hardness:** Select from 1 to 5. Tip: Setting 1 is for soft water areas and setting 5 is for hard water areas that are problematic to Limescale buildup. To prolong the lifetime of the machine we recommend keeping on setting 4 or 5.
7. **Language setting:** Select from English, Dutch, French, German, Italian, Spanish
8. **To restore default settings:** Select "Yes" to restore all factory settings and press $\frac{\text{MENU}}{\text{ESC}}$ to return to the previous page.

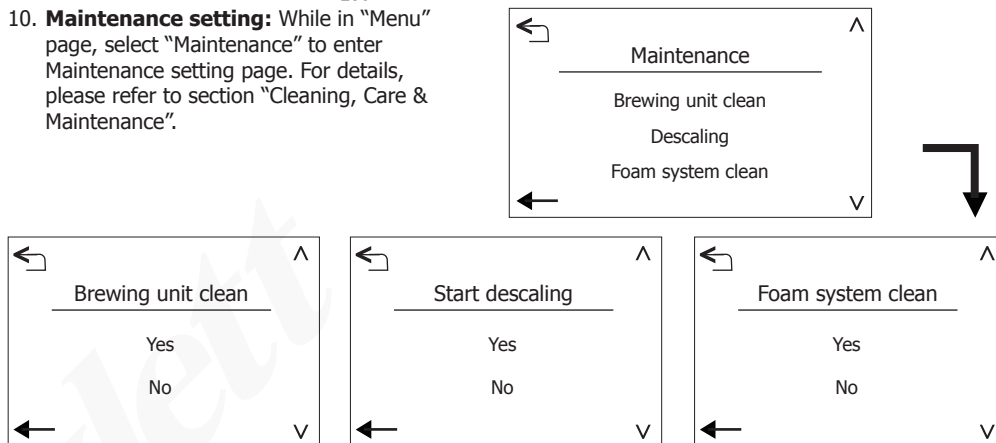
Caution: Be careful of the operation as it will restore all the factory default settings.

- If no need to reset, select "No" and press $\frac{\text{MENU}}{\text{ESC}}$ to return to the previous page.

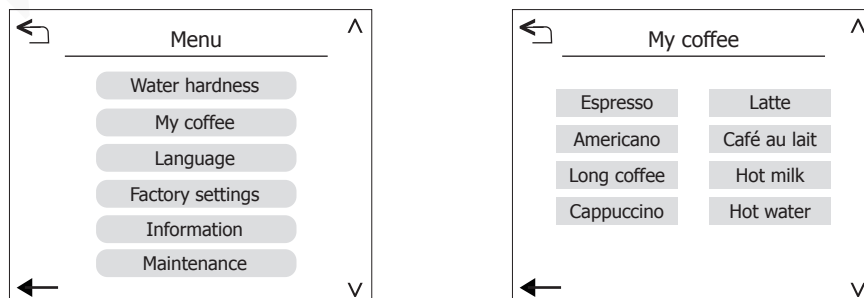


9. **Statistic information:** If desired, while in "Menu" page, select "Information" to check the overview of beverages produced. Press $\frac{\text{MENU}}{\text{ESC}}$ to return to the homepage.

10. **Maintenance setting:** While in "Menu" page, select "Maintenance" to enter Maintenance setting page. For details, please refer to section "Cleaning, Care & Maintenance".

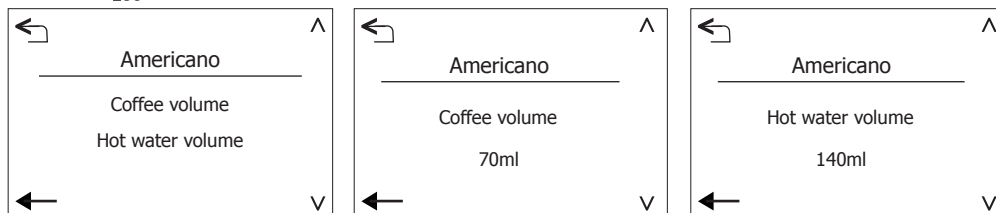


11. **Beverage setting:** While in "Menu" page, select "My coffee" to enter beverage setting page. Press $\frac{\text{MENU}}{\text{ESC}}$ to select the beverage and press $\frac{\text{MENU}}{\text{ESC}}$ to set up. To exit, press $\frac{\text{MENU}}{\text{ESC}}$.



An example of Americano setting:

- Select "Americano" and press $\frac{\text{MENU}}{\text{ESC}}$.
- Use $\frac{\text{MENU}}{\text{ESC}}$ or $\frac{\text{MENU}}{\text{ESC}}$ to set coffee volume (15-240ml) and press $\frac{\text{MENU}}{\text{ESC}}$ to confirm.
- Use $\frac{\text{MENU}}{\text{ESC}}$ or $\frac{\text{MENU}}{\text{ESC}}$ to set hot water volume (15-240ml) and press $\frac{\text{MENU}}{\text{ESC}}$ to confirm.
- Press $\frac{\text{MENU}}{\text{ESC}}$ to return to the previous page.



Cleaning, Care & Maintenance



Warning: Before cleaning and maintenance, always turn off the appliance, disconnect it from the power supply, and let it cool sufficiently.

- The appliance should be cleaned regularly.
- Use warm, soapy water and a damp cloth to clean the exterior of the appliance.
- DO NOT use abrasive cleaners or pads. Never use any metal object to remove stains from the coffee machine. This can scratch the surface of the machine.
- Dry thoroughly after cleaning.

Cleaning the coffee bean tank and coffee powder tank

- Clean monthly with a soft brush to prolong the lifetime of the machine.

Cleaning the milk frother and milk container

- Remove the milk frother and milk container, following the section "Cleaning the milk container".
- Remove the milk tube and milk outlet from the milk frother. Soak the parts in the solution of warm water and mild detergent for about 10 minutes.
- Rinse thoroughly with clean water and dry well.
- A cleaning brush can be used for thorough cleaning.
- Re-assemble the parts and install back on the appliance.

Cleaning the coffee grounds tank

- When the coffee grounds tank is full, the appliance will beep and the prompt message will be shown.
- Always empty and clean it in time, otherwise the appliance will fail to proceed.
- A cleaning brush can be used for thorough cleaning.
- Re-locate after cleaning.

Cleaning the waste water tank

- When the waste water tank is full, the appliance will beep and the prompt message will be shown.
- Always ensure to empty and clean it in time, otherwise water may overflow from the edge and penetrate into or around the machine, this may damage the machine and the table surface around.
- Re-locate after cleaning.

Cleaning the inside of the appliance

- Remove the coffee grounds tank and waste water tank, then check the cleanliness of the inside.
- Coffee sediments can be removed with a brush or sponge, or alternatively with a vacuum cleaner.

Cleaning the water tank

- The water tank should be cleaned monthly to prolong the lifetime of the machine.
- Remove the water tank.
- Clean with a wet cloth and some mild detergent, then rinse under the running water.
- Fill it with fresh water and insert back into the machine.

Cleaning the discharge outlets

- Wipe clean with a soft cloth or sponge. Check periodically for any blockage accumulated on the outlets, and remove immediately with a brush or toothpick.

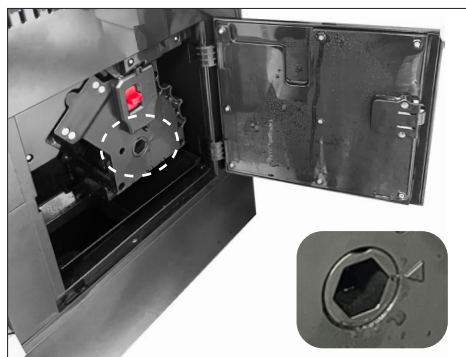
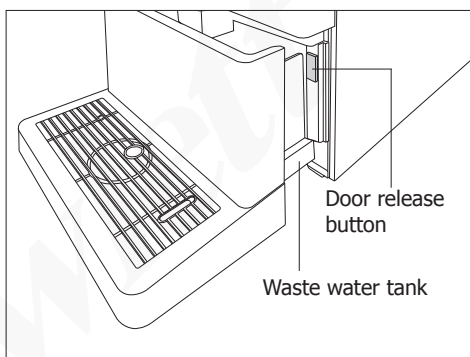
Cleaning the brewing unit core



Danger

- **Before brewing unit cleaning, ensure to turn off the appliance first.**
- **Manually clean the unit with water only! Never use a dishwasher or any detergent.**

- The brewing unit core should be cleaned at least monthly.
- Remove the milk frother.
- Slightly pull out the waste water tank assembly.
- Press the release button to open the door then pull out the brewing unit core.



- Immerse the unit in water for about 5 minutes, then rinse thoroughly and dry well.
- Check the brewing unit core has been reset to the original position (arrow pointing to the triangle point), then push the brewing unit core inside until it is clicked into place.
- Close the door.
- Push back the waste water tank assembly into the appliance.

Descaling the water tank

After use for a period of time, the display will show "Descaling Required" indicating the coffee machine needs descaling.

Before descaling, put a large container (at least 200ml capacity) under the discharge outlets.



Descaling Required

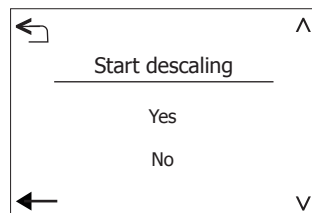
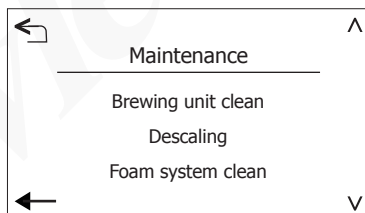


Danger

- **Cleaning tablets and liquid descaler contain acidic materials irritating to eyes and skin. Ensure to strictly follow all safety warnings on the packaging to avoid injury.**
- **Take caution of the hot solution splashing out - Danger of burns!**

During descaling, ensure to follow all screen prompts and empty the waste water tray in time.

1. When in Maintenance page, select "Descaling" and press /OK to enter the Descaling page. Select "Yes" and press /OK to confirm. Follow the screen prompt to empty the waste water tank.



2. Make sure there is 700ml of water in the water tank. Add the descaling agent to the water tank (Following the descaler's recommended dilution rate to ensure successful descaling of the appliance.) and press /OK to start descaling. (Tip: This stage takes about 20 minutes.)



3. When seeing "Empty the tank and add fresh water" on the display, empty the waste water tank and add water to the water tank in time.
4. Press /OK to proceed to the next step. Wait until the cleaning is completed. (Tip: This stage takes about 10 minutes.)
5. After done, the display returns to the homepage automatically.



Cleaning the brewing system with tablets

After use for a period of time, there will be some coffee powder build up in the brewing unit so the display will show "Please Clean the Brewing Unit", indicating the brewing unit needs cleaning.

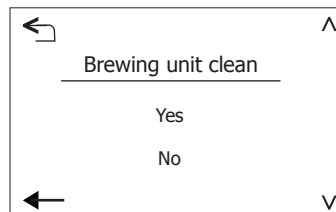
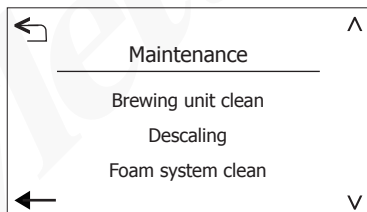


Cleaning tablets contain acidic materials irritating to eyes and skin. Ensure to strictly follow all safety warnings marked on the tablets' packaging to avoid personal injury.

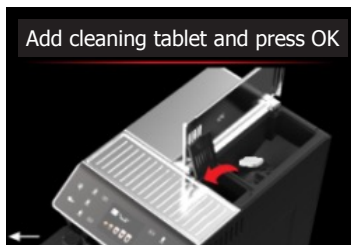
Take caution of the hot solution splashing - Danger of burns!

During cleaning, ensure to follow all screen prompts and empty the waste water tray in time.

1. When in Maintenance page, select "Brewing unit clean" and press /OK to proceed. Select "Yes" and press /OK to confirm.



2. The display will show the prompt message "Add cleaning tablet and press OK". Make sure there is enough water in the water tank. **Add the cleaning tablet to the coffee powder tank** and press /OK to start. (Tip: This stage takes about 20 minutes.)



3. When cleaning is done, add fresh water to the water tank and press /OK to rinse the system thoroughly.
4. Wait until the whole cleaning process is completed.

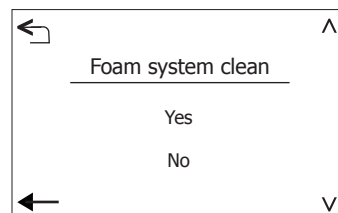
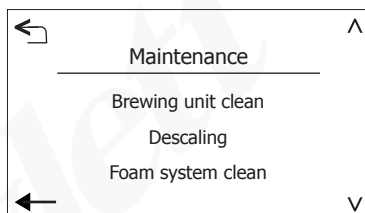
Cleaning the milk foam system



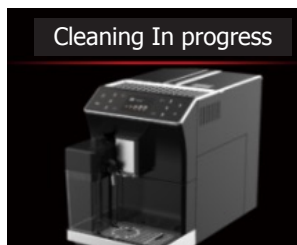
Danger

Warning: During cleaning, steam may come out from the outlets. Do not put your hand on the outlets to avoid burns.

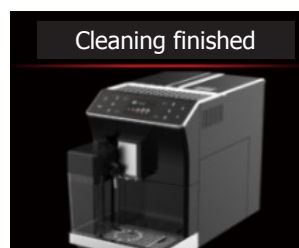
1. When in Maintenance page, select "Foam system clean" and press /OK to enter the cleaning page. Select "Yes" and press /OK to confirm. Follow the screen prompt to empty the waste water tank.



2. Add cleaner to the milk container and install the container to the appliance. Turn the milk froth dial to position and press /OK to start. Follow the screen prompt messages to proceed.




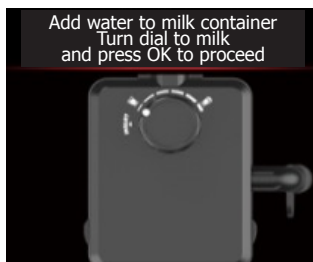
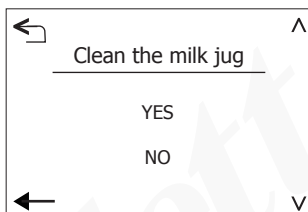
3. When cleaning is done, add fresh water to the milk container and install back to the appliance. Turn the milk froth dial to position and press /OK to rinse.
4. Wait until the whole process is completed.





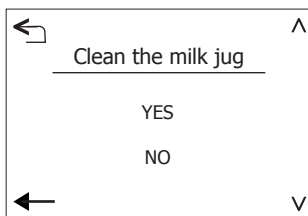
Milk foam system quick rinse

There are 2 ways to do the quick rinse of the milk foam system:

- When the appliance is switched on:
 - After being switched on, the appliance will run preheating and rinsing stages.
 - After rinsing, the display will show "Clean the milk jug" page. Select "YES" and press /OK to confirm. Follow the screen prompt message to proceed.








- Wait until cleaning is completed. The display returns to the homepage automatically.
- When the appliance is to be switched off:
 - Press  button to switch off. The machine will run the system rinsing to clean the pipeline first.
 - After rinsing, the display will show "Clean the milk jug" page. Select "YES" and press /OK to confirm. Follow the screen prompt message to proceed.

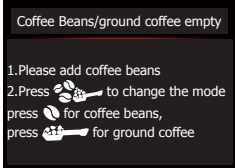









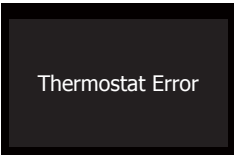






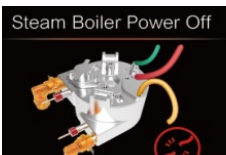

- After a quick rinse, the appliance will switch off automatically.

Troubleshooting

A qualified technician must carry out repairs if required.

Prompt message on display		Probable Cause	Solution
	Outlet Water Container Inserted Incorrectly	After cleaning, the waste water tray is not put into the machine	Put the waste water tray back in to the machine
	Insert the brewing unit	After cleaning, the brewing unit core is not put into the machine	Put the brewing unit core back in to the machine
	Insert the milk container	Milk container not installed in place	Install the Milk container in place
	Add fresh water	No water in the water tank or water tank is not installed correctly	Add water to the tank and install in place
	Close the Brewing Door	Brewing door open	Close the brewing door

Prompt message on display		Probable Cause	Solution
	Coffee Beans/ground coffee empty 1. Please add coffee beans 2. Press  to change the mode, press  for coffee beans, press  for ground coffee	Coffee Beans/ground coffee Empty	1. Please add coffee beans or ground coffee 2. Press  to change the mode:  for coffee beans,  for ground coffee
	Add ground coffee	Ground coffee shortage	Add ground coffee to the powder tank
	Insert the Coffee Grounds Tank	After cleaning, the coffee grounds tank is not put back in to the machine	Put the coffee grounds tank in to the machine
	Empty the Coffee Grounds Tank	Coffee grounds tank is full	Clean out the coffee grounds tank and return it to the machine
	Thermostat Error	Temperature controller broken, or a wire connection problem	Turn off the machine, wait a few minutes, then turn on the machine again. If the problem persists please contact a qualified technician

Prompt message on display		Probable Cause	Solution
	Drive System error	Drive System error	<ol style="list-style-type: none"> 1. Open the brewing door, take out the brewing unit core, and check for the presence of any foreign object thus causing the brewing core to stick 2. Turn off the main power supply, wait a few minutes then restart the machine
	Grinding System Error	Grinding System Error	Open the coffee bean tank cover to check if there is any foreign objects inside
	Pipe blockage	Pipe blockage	<ol style="list-style-type: none"> 3. Adjust the grinding system to thicker powder setting 4. Clean the brewing unit system 5. If the problem persists please contact a qualified technician
	Coffee Boiler power off	Coffee Boiler Power Off	Turn off the machine, wait a few minutes, then turn on the machine again. If the problem persists please contact a qualified technician
	Steam Boiler power off	Steam Boiler Power Off	Turn off the machine, wait a few minutes, then turn on the machine again. If the problem persists please contact a qualified technician
	Empty drip tray	Drip tray is full	Empty the drip tray and install back in to the machine

Troubleshooting

A qualified technician must carry out repairs if required.

Fault	Probable Cause	Solution
The appliance is not working	The unit is not switched on	Check the unit is plugged in correctly and switched on
	Plug or lead is damaged	Replace plug or lead
	Fuse in the plug has blown	Replace the fuse
	Mains power supply fault	Check mains power supply
Coffee does not flow from the discharge outlet, but from the surrounding area of the door	Coffee outlet blocked with dry coffee residues	Use the toothpick, sponge or a brush to clean the coffee discharge outlet
Too fast flowing of coffee	Ground coffee powder too thick	Refer to the section "Adjusting the thickness of coffee beans"
Water instead of coffee flows from the coffee outlet	Feeding pipe is blocked with coffee powder	Use a cleaning brush to clean the feeding pipe of coffee powder
Water tank shortage	No water in the water tank or water tank is not installed back	Fill the tank with fresh water and return it to the machine
Coffee grounds tank is full	Coffee grounds tank needs to be emptied	Empty Coffee grounds tank and clean the coffee grounds inside, then reinstall back
Waste water tank is full	Waste water tank needs to be emptied	Remove the waste water tank and clean the waste water inside it and reinstall it into the machine
Milk foam is too large or there is milk gushing from the outlet	Milk is not cold enough or not whole milk used	Use whole milk stored in a refrigerator (at about 5°C). If the results are not satisfactory, please change the milk brand
	Foam system is blocked	Perform foam system cleaning, following the section "Milk foam system cleaning"
	Milk froth dial set to wrong position	Set the Milk froth dial to the correct position as stated in the section "Making coffee with milk"
	Milk froth maker or discharge outlets too dirty	Clean well as stated in the section "Cleaning the milk frother and milk container"
	Discharge outlets too dirty	Clean well as stated in the section "Cleaning the discharge outlets"
No milk dispensed from the milk outlet	Milk frother or discharge outlets too dirty	Clean well as stated in the section "Cleaning the milk frother and milk container"

Technical Specifications

Note: Due to our continuous improvement process, the product specifications are subject to change without notice.

Model	Voltage	Power	Water tank Capacity	Coffee bean tank capacity	Dimensions h x w x d mm	Net Weight
GM947	220-240V~ 50/60Hz	1300W	1.7L	250g	370 x 246 x 475	13.5kg

Electrical Wiring

This appliance is supplied with a 3 pin BS1363 plug and lead.

The plug is to be connected to a suitable mains socket.

This appliance is wired as follows:

- Live wire (coloured brown) to terminal marked L
- Neutral wire (coloured blue) to terminal marked N
- Earth wire (coloured green/yellow) to terminal marked E

This appliance must be earthed.



If in doubt consult a qualified electrician.

Electrical isolation points must be kept clear of any obstructions. In the event of any emergency disconnection being required they must be readily accessible.

Compliance

The WEEE logo on this product or its documentation indicates that the product must not be disposed of as household waste. To help prevent possible harm to human health and/or the environment, the product must be disposed of in an approved and environmentally safe recycling process. For further information on how to dispose of this product correctly, contact the product supplier, or the local authority responsible for waste disposal in your area.



Rowlett parts have undergone strict product testing in order to comply with regulatory standards and specifications set by international, independent, and federal authorities.

Rowlett products have been approved to carry the following symbol:





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Every effort is made to ensure all details are correct at the time of going to press, however, Rowlett reserve the right to change specifications without notice.

DECLARATION OF CONFORMITY

• Conformanceverklaring • Déclaration de conformité • Konformitätserklärung • Dichiarazione di conformità •
• Declaración de conformidad

Equipment Type • Uitrustingstype • Type d'équipement • Gerätetyp • Tipo di apparecchiatura • Tipo de equipo		Model • Modèle • Modell • Modello • Modelo
Bean to Cup Coffee Machine		GM947 (-E)
Application of Territory Legislation & Council Directives(s) Toepassing van Europese Richtlijn(en) • Application de la/des directive(s) du Conseil • Anwendbare EU-Richtlinie(n) • Applicazione delle Direttive • Aplicación de la(s) directiva(s) del consejo	Low Voltage Directive (LVD) - 2014/35/EU Electrical Equipment (Safety) Regulations 2016 EN 60335-1:2012 +A11:2014 +A13:2017 +A1:2019 +A14:2019 +A2:2019 +A15:2021 EN 60335-2-15:2016 +A11:2018 +A1:2021 +A2:2021 +A12:2021 EN 62233:2008 Electro-Magnetic Compatibility (EMC) Directive 2014/30/EU - recast of 2004/108/EC Electromagnetic Compatibility Regulations 2016 (S.I. 2016/1091) EN IEC 55014-1:2021 EN IEC 55014-2:2021 EN IEC 61000-3-2: 2019 +A1:2021 EN 61000-3-3: 2013 +A1:2019 +A2:2021 Restriction of Hazardous Substances Directive (RoHS) 2015/863 amending Annex II to Directive 2011/65/EU Restriction of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment Regulations 2012 (S.I. 2012/3032)	
Producer Name • Naam fabrikant • Nom du producteur • Name des Herstellers • Nome del produttore • Nombre del fabricante		Rowlett

I, the undersigned, hereby declare that the equipment specified above conforms to the above Territory Legislation, Directive(s) and Standard(s).
Ik, de ondergetekende, verklaar hierbij dat de hierboven gespecificeerde uitrusting goedgekeurd is volgens de bovenstaande Richtlijn(en) en Standaard(en).
Je soussigné, confirme la conformité de l'équipement cité dans la présente à la / aux Directive(s) et Norme(s) ci-dessus
Ich, der/die Unterzeichnende, erkläre hiermit, dass das oben angegebene Gerät der/den oben angeführten Richtlinie(n) und Norm(en) entspricht.
Il sottoscritto dichiara che l'apparecchiatura di sopra specificata è conforme alle Direttive e agli Standard sopra riportati.
El abajo firmante declara por la presente que el equipo arriba especificado está en conformidad con la(s) directiva(s) y estándar(es) arriba mencionadas.

Date • Data • Date • Datum • Data • Fecha	11 th Apr 2024	
Signature • Handtekening • Signature • Unterschrift Firma • Firma	<div>DocuSigned by:  B39382C9FD9C478...</div> Ashley Hooper	<div>DocuSigned by:  D352874F7FAB460...</div> Eoghan Donnellan
Full Name • Volledige naam • Nom et prénom • Vollständiger Name • Nome completo • Nombre completo	Group Head of Product Quality & Compliance	Commercial Manager/ Importer
Position • Functie • Fonction • Position • Qualifica • Posición	Fourth Way, Avonmouth, Bristol, BS11 8TB United Kingdom	Unit 9003, Blarney Business Park, Blarney, Co. Cork Ireland
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